

**Mag. WILLIAM ARANDA**  
Aeronautical Training Consultant  
ICAO Technical Cooperation Bureau Consultant  
ICAO Trainair Program Expert  
ICAO Language Proficiency Consultant



Home phone: (511) 539 5672  
Mobile: (511) 99707 4067  
[waranda59@yahoo.com](mailto:waranda59@yahoo.com)  
[waranda59@hotmail.com](mailto:waranda59@hotmail.com)

---

**SUMMARY:** A highly experienced Training Expert with strong organizational skills, excellent communication, interpersonal and analytical skills, in addition to strong commitment to excellence.

**PROFILE:**

- Extensive experience in course delivery, presentations and facilitation of international training events and management of training projects applying modern training techniques and working with junior or senior instructional teams.
- Experience in administration and follow up of task oriented management training with specific organizational goals and achievements.
- Experience in the management of all the training processes of a Training Center.
- Expert of the International Civil Aviation Organization (ICAO) TRAINAIR Program.
- Main Instructor of the TRAINAIR Instructor Development Program and Course Developers Workshop for international students.
- Fully qualified TRAINAIR Course Developer and Training Expert to perform on the job training to new Course Developers and diagnose, implement and evaluate standardized training packages (STP) at all organizational levels.
- Professional studies on Business Administration, Education, Training Management, Quality Systems and Leadership.
- ICAO Language Proficiency Expert, designer of the Test of English for Aviation (TOEFA) applied successfully to Pilots and ATCOs in Central and South America, Europe and Asia.
- ICAO Technical Cooperation Bureau (TCB) Consultant.
- Detail orientated and resourceful in the completion of projects with ability to multitask effectively.
- Highly regarded for a proactive attitude and ability to provide creative ideas and solutions.
- Responsible and organized individual with excellent follow through abilities.

**ACHIEVEMENTS:**

- Implementation of a standardized organizational Instructor Development Program to deliver technical courses on a task-oriented quality and cost effective approach.
- Implementation of a self-sufficient Course Development Unit to operate in the Training Center according with international standards and rules.
- Inclusion of the Course Development Unit as an Active Member of the ICAO TRAINAIR Program, in representation of the Peruvian State.
- Implementation of an English Language Proficiency Program for Air Traffic Controllers and Pilots in the Peruvian Air Navigation Services Provider (ANSP) and in major airlines.
- Design and Implementation of the Test of English for Aviation (TOEFA) in accordance with the International Civil Aviation Organization (ICAO) Language Proficiency Requirements and Rating Scale.
- Expert for the Implementation Project of ICAO Language Proficiency Requirements in the Peruvian Civil Aviation Authority (DGAC), including advice for changes in National Regulations as well as diagnostic examinations to Pilots and Air Traffic Controllers.
- Implementation of ICAO language proficiency diagnostic programs working for the Civil Aviation Authority of Panama and the Air Navigation Services Provider (ANSP) of Nicaragua, as well as Diagnostic Examinations for Pilots and Air Traffic Controllers in several Airlines and Air Navigation Services Providers in Latin America, Europe and Asia.

- Implementation of ICAO language proficiency requirements Action Plans with self-sufficient approaches in Bolivia and Venezuela, working as an ICAO Expert.
- Implementation of TOEFA examinations at Centro Boliviano Americano (CBA), which is an educational organization that provides testing services to *Dirección General de Aeronáutica Civil (DGAC)* of the Bolivian State.
- Implementation of ICAO Language Proficiency Requirements at FAS Pilots Rhodos Academy in Athens, Greece, as well as initial and recurrent training for Raters and Interlocutors.
- Leadership in international training initiatives and implementation of training events with international worldwide participation.
- Implementation of an Instructor Task Force for all the technical areas of the organization with the highest critical mass among the Latin-America Training Centers.
- President of Commission Selection for scholarships to study Air Traffic Control (2009-2011) in order to solve the lack of personnel in this aeronautical field.
- Leadership to obtain ICAO TRAINAIR PLUS Associate Membership for the Peruvian Civil Aviation Training Center.

**PROFESSIONAL EXPERIENCE:**

<b>PANAMA CIVIL AVIATION AUTHORITY (CAA)</b>	2011
<b>ICAO PROJECT PAN/08/801</b>	
• ICAO Initial and Recurrent Language Proficiency Raters Course	
<b>ICAO Project BOL/04/901 – Bolivian Civil Aviation Authority (DGAC)</b>	2010
<b>ICAO Technical Cooperation Bureau – Montreal - Canada</b>	
• ATC Language Proficiency Expert	
Initial and Recurrent ICAO Language Proficiency Raters Course	
<b>F.A.S. RHODOS PILOTS ACADEMY</b>	2010
<b>Athens - Greece</b>	
• Language Proficiency Expert	
Recurrent ICAO Language Proficiency Raters Course	
<b>PANAMA CIVIL AVIATION AUTHORITY (CAA)</b>	2010
<b>ICAO PROJECT PAN/08/801</b>	
• ICAO Initial Language Proficiency Raters Course	
<b>ECUADORIAN CIVIL AVIATION AUTHORITY (DGAC)</b>	2010
<b>DELTA – OPENING ENGLISH LANGUAGE INSTITUTE</b>	
<b>Quito – Ecuador</b>	
• ICAO Language Proficiency Expert	
TOEFA Certification Consultant for ICAO Language Proficiency Requirements Implementation	
<b>SYRIAN CIVIL AVIATION AUTHORITY (SCAA)</b>	2009
<b>Damascus – Syrian Arab Republic</b>	
• Language Proficiency Expert	
Consultant for ICAO Language Proficiency Requirements Implementation	
<b>F.A.S. RHODOS PILOTS ACADEMY</b>	2009
<b>Athens - Greece</b>	
• Language Proficiency Expert	
Initial and Recurrent ICAO Language Proficiency Raters Course	
<b>TOEFA – TEST OF ENGLISH FOR AVIATION</b>	2009
<b>Lima - Peru</b>	
• Initial Language Proficiency Raters Courses	
English for Aviation Instructor Courses	
Participants from Ecuador, Bolivia and Venezuela	
<b>Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR</b>	2008
• Instructor – Aeronautical Supervision Course to Multidisciplinary	
Personnel from COCESNA (Central America Air Navigation Services Provider)	
<b>F.A.S. RHODOS PILOTS ACADEMY</b>	2008
<b>Athens - Greece</b>	
• Language Proficiency Expert	
Initial ICAO Language Proficiency Raters Course for the Implementation	
of TOEFA examinations in Greece	

<b>ICAO Project VEN/04/805 – Instituto Nacional de Aeronáutica Civil (INAC)- Venezuela</b>	2008
<b>ICAO Technical Cooperation Bureau – Montreal - Canada</b>	
<ul style="list-style-type: none"> <li>• Language Proficiency Expert</li> <li>    Action Plan for Implementation of ICAO Language Proficiency Requirements in Venezuela</li> </ul>	
<b>ICAO Project VEN/04/805 – Instituto Nacional de Aeronáutica Civil (INAC)</b>	2008
<b>ICAO Technical Cooperation Bureau – Montreal – Canada</b>	
<b>Centro de Instrucción de Aviación Civil (CIAC) – Maracay - Venezuela</b>	
<ul style="list-style-type: none"> <li>• Language Proficiency Expert</li> <li>    Conference for English Language Teachers on the Methodology for Implementation of ICAO Language Proficiency Requirements in Venezuela</li> </ul>	
<b>ICAO TRAINAIR Central Unit (TCU) – Montreal – Canada</b>	2008
<b>Dirección General de Aeronáutica Civil (DINAC) – Paraguay</b>	
<b>Instituto Nacional de Aeronáutica Civil (INAC) - Paraguay</b>	
<ul style="list-style-type: none"> <li>• TRAINAIR Course Developers Workshop</li> </ul>	
<b>ICAO Project BOL/04/901 – Bolivian Civil Aviation Authority (DGAC)</b>	2008
<b>ICAO Technical Cooperation Bureau – Montreal - Canada</b>	
<ul style="list-style-type: none"> <li>• ATC Language Proficiency Expert</li> <li>    ICAO Language Proficiency Raters Course</li> </ul>	
<b>International Civil Aviation Organization (ICAO) TRAINAIR Program</b>	2001-2011
<ul style="list-style-type: none"> <li>• TRAINAIR Course Developers Workshop Main Instructor</li> <li>    6 international deliveries</li> <li>• International TRAINAIR Instructor Development Program Main Instructor</li> <li>    11 international deliveries</li> </ul>	
<b>Peruvian Civil Aviation Authority (DGAC)</b>	1995-2011
Ground Instructor - License 0013	
Aeronautical Mobile Service	
Aeronautical English Phraseology	
<b>ICAO Project BOL/04/901 – Bolivian Civil Aviation Authority (DGAC)</b>	2007
<b>ICAO Technical Cooperation Bureau – Montreal - Canada</b>	
<ul style="list-style-type: none"> <li>• ATC Language Proficiency Expert</li> <li>    Diagnostic Examinations on ICAO Language Proficiency to Bolivian ATCOs</li> <li>    Formulation of Training Plan</li> </ul>	
<b>ICAO Project BOL/04/901 – Bolivian Civil Aviation Authority (DGAC)</b>	2007
<b>ICAO Technical Cooperation Bureau – Montreal - Canada</b>	
<ul style="list-style-type: none"> <li>• ATC Language Proficiency Expert</li> <li>    Work Plan for Diagnostic Examinations and Training Plan for Bolivian ATCOs on ICAO Language Proficiency Requirements</li> </ul>	
<b>DGAC PERU – CORPAC S.A.</b>	2006-2007
<ul style="list-style-type: none"> <li>• Air Navigation Plan Committee Member</li> <li>    Delegate on Human Resources and Training issues</li> </ul>	
<b>International Civil Aviation English Association (ICAEA)</b>	2004-2011
<ul style="list-style-type: none"> <li>• English For Aviation Teachers Association</li> <li>    Member</li> </ul>	
<b>Peruvian Civil Aviation Authority (DGAC) – ICAO Project PER/01/801</b>	2006
<ul style="list-style-type: none"> <li>• Language Proficiency Expert</li> <li>    Program for Diagnostic Examinations to Peruvian ATCOs and Pilots</li> </ul>	
<b>Peruvian Civil Aviation Authority (DGAC) – ICAO Project PER/01/801</b>	2006
<b>Airline “Cielos del Peru” – Miami – United States of America (USA)</b>	
<ul style="list-style-type: none"> <li>• ICAO Language Proficiency examinations to Miami based crews</li> </ul>	
<b>Peruvian Civil Aviation Authority (DGAC) – ICAO Project PER/01/8011</b>	2006
<ul style="list-style-type: none"> <li>• Language Proficiency Expert</li> <li>    Instructor – Course “ICAO Language Proficiency”</li> </ul>	
<b>Pilots Training Center “Master of the Sky”</b>	2006
<ul style="list-style-type: none"> <li>• Instructor – Seminar on ICAO Language Proficiency Requirements</li> </ul>	
<b>International Civil Aviation Organization (ICAO) – Canada</b>	2006
<ul style="list-style-type: none"> <li>• Collaboration with elaboration of <i>ICAO Speech Samples CD ROM</i> (with TOEFA interviews rated according to ICAO Language Proficiency Rating Scale).</li> </ul>	

<b>Ordinate Harcourt Assessment – USA</b>	2006
<b>FAA Project for Versant Aviation English Test</b>	
• Collaboration for international interviews to judge language proficiency of ATCOs and Pilots from the Latin America Region (by phone).	
<b>Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR</b>	2006
• Instructor – Aeronautical Supervision Course ATC, AIS and CAA personnel from COCESNA (Central America Air Navigation Services Provider)	
<b>ICAO Project PER/01/801 – Peruvian Civil Aviation Authority (DGAC)</b>	2005-2006
• ICAO Language Proficiency Expert	
<b>TACA-PERU Aviation Company</b>	1999-2006
• Aeronautical Instructor – Aviation English Evaluator	
<b>LAN-PERU Aviation Company</b>	1999-2006
• Aviation English Evaluator	
<b>Empresa Administradora de Aeropuertos Internacionales (EAAI) – NICARAGUA</b>	2005
• TOEFA examinations to Air Traffic Controllers – ICAO Language Prof. Requirements	
<b>Empresa Administradora de Aeropuertos Internacionales (EAAI) – NICARAGUA</b>	2005
• Paper on ICAO LPR to Pilots, ATCOs and CAA of Nicaragua	
<b>Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR</b>	2005
• Paper on ICAO LPR to Pilots, ATCOs and CAA of El Salvador	
<b>Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR</b>	2005
• Caribbean Region Air Navigation Experts Meeting Paper on ICAO Language Proficiency Requirements (LPR)	
<b>ICAO Project PAN/99/801 - Civil Aviation Authority (AAC) – Panama</b>	2005
<b>Instituto Superior de Ciencias y Tecnologías Aeronáuticas (ICTA)</b>	
• TOEFA examinations to Air Traffic Controllers ICAO Language Proficiency Requirements	
<b>Civil Aviation Authority of Panama</b>	2005
<b>Instituto Superior de Ciencias y Tecnologías Aeronáuticas (ICTA)</b>	
• Paper on ICAO LPR to Pilots, ATCOs and CAA of Panama	
<b>Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR</b>	2005
• Main Instructor – TRAINAIR Instructors Development Program	
<b>Peruvian Civil Aviation Authority (DGAC) – ICAO Project PER/01/8011</b>	2005
• Program for Implementation of ICAO Language Proficiency Requirements In the Peruvian Aeronautical Regulations	
<b>PERU TESOL Association</b>	2002-2003
• (Peru Teachers of English to Speakers of Other Languages) President	
<b>LACSA Aviation Company - COSTA RICA</b>	2000
• Pilots Selection and Promotion Processes Assessment – Aviation English Evaluator	
<b>Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR</b>	2000
• TRAINAIR Course Developers Workshop Main Instructor	
<b>Escuela del Aeroclub de Collique</b>	1998-2000
• Aeronautical English Instructor - Training Adviser	
<b>FAUCETT Aviation Company</b>	1993-1998
• Aeronautical English Instructor – Aviation English Evaluator	
<b>Instituto Peruano de Administración de Empresas (IPAE)</b>	1995-1997
• Chief, English Academic Area	
<b>Centro de Formación en Turismo (CENFOTUR)</b>	1995-1997
• Commercial Aviation Instructor	
<b>AMERICANA Aviation Company</b>	1993-1997
• Aeronautical English Instructor – Training Adviser – Aviation English Evaluator	
<b>Corporación Peruana de Aeropuertos y Aviación Comercial (CORPAC S.A.)</b>	
• Manager, Civil Aviation Training Center	2009-2011
• President, Commission for Selection of new ATCOs	2009-2011

Human Resources Manager	2009
Manager, Information Technologies	2008
Elected as Workers Representative to the Occupational Safety and Health Committee	2007-2008
ICAO TRAINAIR Program Expert	2002-2011
Senior Instructor	1994-2011
Training Professional	2007-2008
ATM (Air Traffic Management) Specialist	2004-2005
Manager, Civil Aviation Training Center (CATC)	2002-2004
Chief, Academic and TRAINAIR Area - TRAINAIR Expert	2002
Chief, Academic and TRAINAIR Team - TRAINAIR Expert	2000-2001
TRAINAIR Course Developer	1997-1999
Junior Instructor	1986-1994
Aeronautical Station Operator	1983-1994

### **EDUCATION:**

<b>Universidad Nacional del Callao</b>	1976-1980
Mechanical Electrical Engineering	
<b>Instituto Cultural Peruano Norteamericano (ICPNA)</b>	1981-1983
English Teacher - Scholarship for Outstanding Performance	
<b>Michigan University – USA</b>	1984
Certificate of Proficiency in English	
<b>Instituto Peruano de Administración de Empresas – IPAE</b>	1988-1993
Business Administration Professional - Mention in Marketing	
Graduated with Honors	
<b>Universidad del Pacífico</b>	1999-2000
Strategic Management of Training Diploma	
Graduated with Honors	
<b>Instituto Peruano de Administración de Empresas - IPAE</b>	2000-2001
<b>Escuela de Directores y Gestión Educativa</b>	
Educational Management and Leadership Specialist	
Graduated with Honors	
<b>Universidad Peruana de Ciencias Aplicadas Post Graduated School</b>	2001-2002
Leadership and Innovation Specialist	
Graduated with Honors	
<b>Pontificia Universidad Católica del Perú (PUCP)</b>	2002-2003
Quality Systems Management Specialist – ISO 9001:2000	
<b>Pontificia Universidad Católica del Perú (PUCP)</b>	2003
Educational Management Specialist	
<b>Universidad Nacional Federico Villarreal</b>	1999-2004
Education Professional (Specialization in English Language Teaching)	
<b>Piura University – Fundación Universitaria Iberoamericana (FUNIBER)</b>	2006-2008
Master in Teaching English as a Foreign Language (TEFL)	
<b>HARVARD UNIVERSITY – Cambridge – Massachusetts – USA</b>	2009
Harvard Extension School Faculty	
Intensive Management Summer Seminar	
<b>Universidad Peruana de Ciencias Aplicadas (UPC) Post Graduated School</b>	2010
Business Administration and Organization Specialist	
<b>Universidad Peruana de Ciencias Aplicadas (UPC) Post Graduated School</b>	2011
Business Administration Specialist with Mention in Advanced Management	
<b>Universidad Politécnica de Madrid (UPM) - ESPAÑA</b>	2011
Escuela Técnica Superior de Ingenieros Aeronáuticos	
ICAO – AENA Scholarship	
Human Resources Strategic Management Course	

**SPECIALIZED TRAINING:**

<b>International Civil Aviation Organization (ICAO) – Lima – PERU</b> XI Meeting-Seminar of Civil Aviation Training Center Directors Speaker	2011
<b>International Civil Aviation Organization (ICAO) – Quito – ECUADOR</b> 4 <sup>th</sup> ICAO NGAP – TRAINAIR PLUS Regional Conference Speaker	2011
<b>International Civil Aviation English Association (ICAEA) – ARGENTINA</b> <b>CIPE – ANAC – ICAO</b> Seminar on Future Developments in Aviation English Training and Testing Moderator	2011
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b> <b>Post Graduated School</b> Digital Marketing	2011
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b> <b>Post Graduated School</b> Quality Management and Processes Management Course	2011
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b> <b>Post Graduated School</b> Course: Organisational Behaviour	2011
<b>Latin American Commission of Civil Aviation (CLAC)</b> International Seminar-Workshop on Human Resources Management in Aeronautical Environment Delegate	2010
<b>International Civil Aviation Organization (ICAO) – Lima – PERU</b> X Meeting-Seminar of Civil Aviation Training Centers Directors President	2010
<b>PIRAMIDE Consulting</b> VII Training Professionals Congress	2010
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b> <b>Post Graduated School</b> Course: Administration and Organisation	2010
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b> <b>Post Graduated School</b> Course: Corporative Strategy	2010
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b> <b>Post Graduated School</b> Course: Innovation Management	2010
<b>International Civil Aviation Organization (ICAO) – CANADA</b> Next Generation of Aviation Professionals Symposium Peruvian Representative	2010
<b>International Civil Aviation Organization (ICAO) – DOMINICAN REPUBLIC</b> XI Global TRAINAIR Conference and Training Symposium Speaker	2009
<b>International Civil Aviation Organization (ICAO) – Lima – PERU</b> IX Meeting-Seminar of Civil Aviation Training Centers Directors Delegate	2009
<b>International Civil Aviation Organization (ICAO) – Cartagena - COLOMBIA</b> <b>Agencia Española de Cooperación Internacional para el Desarrollo (AECID) - AENA</b> Seminar-Meeting on Human Resources and Training Planning and Management at Airports and Air Navigation Services Speaker	2009
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b> <b>Post Graduated School</b> Course: Management	2009
<b>BUREAU VERITAS</b>	2009

Training for Internal Auditors Tri-Standard: ISO 9001:2008 – ISO 14001:2004 OHSAS 18001:2007	
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b>	2009
<b>Post Graduated School</b>	
Crisis Management Course	
<b>PIRAMIDE Consulting</b>	2009
Workshop: Development of High Performance Teams	
<b>International Civil Aviation Organization (ICAO) Lima – PERU</b>	2008
VIII Meeting-Seminar of Civil Aviation Training Centers Directors (CIAC 8)	
Delegate	
<b>PIRAMIDE Consulting</b>	2008
V Training Professionals Congress	
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b>	2008
<b>Post Graduated School</b>	
Business Consulting Course	
<b>Universidad del Pacífico</b>	2008
<b>Post Graduated School – Prof. Folke Kafka</b>	
International Seminar on Human Capital Administration	
<b>International Civil Aviation Organization (ICAO) Lima – PERU</b>	2007
ICAO Regional Workshop on the Development of Implementation Plans for Language Proficiency Requirements	
Delegate	
<b>CIBERTEC Institute</b>	2007
Projects Management with Microsoft Project XP	
<b>Universidad Peruana de Ciencias Aplicadas (UPC)</b>	2007
<b>Post Graduated School</b>	
Management of the Human Factor by Competencies	
<b>Pontificia Universidad Católica del Perú (PUCP)</b>	2007
<b>Engineering Faculty</b>	
Occupational Safety and Health Course	
<b>Universidad Nacional Federico Villarreal</b>	2006
Special Course to obtain the Professional Degree in Education (TEFL)	
<b>Panamanian Air Traffic Controllers Association – Panama City - PANAMA</b>	2005
<b>International Federation of ATC Associations (IFATCA)</b>	
IFATCA Las Americas Conference - Speaker - ICAO Language Proficiency Requirements	
<b>International Civil Aviation Organization (ICAO) Montreal – CANADA</b>	2005
<b>Centro de Instrucción, Perfeccionam. y Experimentac. (CIPE) - ARGENTINA</b>	
ICAO Regional Workshop & Seminar on ICAO Language Proficiency Requirements	
Speaker	
<b>Civil Aviation Authority of Panama - Panama City - PANAMA</b>	2005
<b>Instituto Superior de Ciencias y Tecnologías Aeronáuticas (ICTA)</b>	
Seminars about Implementation of ICAO Language Proficiency Requirements	
<b>Pontificia Universidad Católica del Perú (PUCP)</b>	2005
<b>Institute for Quality</b>	
Forum "Educational Quality Management Models: ISO 9001:2000 EFQM y Malcolm Baldrige"	
<b>International Civil Aviation Organization (ICAO) – Lima - PERU</b>	2005
X Workshop/ Meeting of ATM Authorities and Planners – CAR/SAM Region	
Delegate	
<b>International Civil Aviation Organization (ICAO) – CANADA</b>	2005
<b>Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) – EL SALVADOR</b>	
III TRAINAIR Coordination Regional Conference	
Speaker – ICAO Language Proficiency Requirements Implementation Program	
<b>International Civil Aviation Organization (ICAO) – Lima - PERU</b>	2004
IX Workshop/ Meeting of ATM Authorities and Planners – CAR/SAM Region	
Delegate	
<b>Pontificia Universidad Católica del Perú (PUCP)</b>	2004
<b>Institute for Quality</b>	
Forum "Quality Management in Educational Institutions"	

<b>International Civil Aviation Organization (ICAO) – Lima - PERU</b>	2004
Air Traffic Management Automation Seminar - Delegate	
<b>International Civil Aviation Organization (ICAO) – Montreal – CANADA</b>	2004
ICAO International Aviation Language Symposium (IALS)	
Speaker	
<b>International Civil Aviation Organization (ICAO) – Lima</b>	2004
VIII Meeting/Workshop of Air Traffic Management Authorities and Planners Of the ICAO CAR/SAM Region for Implementation of RVSM, RNAV and RNP	
Delegate	
<b>Instituto Cultural Peruano Norteamericano (ICPNA)</b>	2004
Advanced Conversation Courses	
<b>ICAO TRAINAIR Central Unit (TCU)</b>	2003
<b>Centro de Instrucción de Aviación Civil de CORPAC S.A. - PERU</b>	
VII International Meeting/ Seminar of Civil Aviation Training Centers Directors	
President	
<b>International Civil Aviation Organization (ICAO) - Marrakech, MOROCCO</b>	2003
IX TRAINAIR Global Conference and Training Symposium	
Speaker	
<b>International Civil Aviation Organization (ICAO) - Cartagena de Indias, COLOMBIA</b>	2003
International Human Resources and Training Seminar	
Speaker	
<b>ICAO TRAINAIR Central Unit (TCU)</b>	2003
<b>Centro de Instrucción de Aviación Civil de CORPAC S.A. - PERU</b>	
TRAINAIR Course Developers International Seminar	
President	
<b>Universidad Peruana de Ciencias Aplicadas Post Graduated School</b>	2003
Organizational High Direction	
<b>Universidad Peruana de Ciencias Aplicadas Post Graduated School</b>	2003
Design and Management of the Intelligent Organization	
<b>International Civil Aviation Organization (ICAO) - Montreal – CANADA</b>	2002
TRAINAIR Training Managers Workshop	
<b>ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA</b>	2002
<b>Centro de Instrucción Perfeccionamiento y Experimentación (CIPE) - ARGENTINA</b>	
II TRAINAIR Regional Conference	
VII International Meeting/ Seminar of Civil Aviation Training Centers Directors	
Speaker	
<b>Universidad Peruana de Ciencias Aplicadas Post Graduated School</b>	2002
Emotional Intelligence Course	
<b>Universidad Peruana de Ciencias Aplicadas Post Graduated School</b>	2002
Coaching Course	
<b>Universidad Peruana de Ciencias Aplicadas Post Graduated School</b>	2001
Conflicts Management Course	
<b>Universidad Peruana de Ciencias Aplicadas Post Graduated School</b>	2001
Managerial Leadership Course	
<b>TECSUP Institute</b>	2001
Training Evaluation and Profitability	
<b>International Civil Aviation Organization (ICAO)</b>	2000
<b>Aeropuertos Españoles y Navegación Aérea (AENA) - Madrid - ESPAÑA</b>	
VIII TRAINAIR Global Conference and Training Symposium	
Speaker	
<b>ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA</b>	1999
<b>Instituto de Protección al Vuelo (IPV) - Sao Paulo - BRASIL</b>	
I TRAINAIR Regional Conference	
Delegate	
<b>ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA</b>	1999
<b>Centro de Capacitación Aeronáutica - La Habana - CUBA</b>	

International TRAINAIR Course Developers Seminar Delegate	
<b>TESOL International - New York – USA</b>	1999
English Teachers World Convention Peruvian Representative	
<b>Centro de Capacitación Aeronáutica - La Habana – CUBA</b>	1998
Coordination Meeting for the Development of an International Training Management Program	
<b>ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA</b>	1998
<b>Centro de Instrucción de Aviación Civil (CIAC) de CORPAC S.A. - PERU</b>	
International TRAINAIR Course Developers Seminar President	
<b>Centro de Instrucción Perfeccionamiento y Experimentación (CIPE) – ARGENTINA</b>	1998
TRAINAIR Instructor Development Program	
<b>ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA</b>	1997
<b>Instituto de Protección al Vuelo (IPV) - Sao Paulo - BRASIL</b>	
TRAINAIR Course Developer Workshop	
<b>Instituto Peruano de Administración de Empresas (IPAE)</b>	1997
INTERNET Teachers Training	
<b>CIBERTEC Institute</b>	1997
Graphics Design (Corel Draw, Microsoft Publisher)	
<b>Instituto Peruano de Administración de Empresas - IPAE - (AMA-USA)</b>	1996
Development of Leadership Capacity	
<b>Pontificia Universidad Católica del Perú</b>	1995-1996
Educational Technology	
<b>Pontificia Universidad Católica del Perú</b>	1995
Instructors Development	
<b>Pontificia Universidad Católica del Perú</b>	1995
Distance Education Systems	
<b>Dirección General de Transporte Aéreo del Perú (DGTA)</b>	1995
Human Factors Course	
<b>Instituto Peruano de Administración de Empresas (IPAE)</b>	1993
Applied Microcomputing Integral Program	
<b>Centro de Instrucción de Aviación Civil (CIAC) – CORPAC S.A.</b>	1992-1993
Air Traffic Control Program - ATCO License 385	
<b>Instituto Peruano de Administración de Empresas (IPAE)</b>	1991
Modern Training Techniques	
<b>Centro de Instrucción de Aviación Civil - CORPAC S.A.</b>	1988
Instruction Techniques	
<b>Instituto Peruano de Administración de Empresas (IPAE)</b>	1987
Effective Supervision	
<b>Alianza Francesa del Perú</b>	1984-1985
Fundamental French Language Diploma	
<b>Centro de Instrucción de Aviación Civil - CORPAC S.A.</b>	1982-1983
Aeronautical Station Operator - ASO License 115	
<b>Various Institutions</b>	2007-2011
Conferences and Seminars about Occupational Safety and Health	
<b>Various Institutions</b>	1983-2011
Conferences and Seminars about English Language Teaching	

## PUBLICATIONS

- Aeronautical Mobile Service Manual
- Aeronautical Flight Information Service Manual
- Aeronautical English Phraseology Manual
- Standardized Training Package of Airport Marketing
- TRAINAIR Course Developers Standardized Training Package - Translation to Spanish
- TRAINAIR Instructor Development Program Manual Adaptation
- Total Quality in English Language Teaching (PERU TESOL Newsletter N° 19 - 1999)

- Quality Tools Application in Course Development Units  
International Course Developers Seminar - Lima - Perú - 1998
- Strategic Management of Training  
VIII Global TRAINAIR Conference and Training Symposium - Madrid - España – 2000
- Implementation of a Standardized Training Program about the Global Navigation Satellite System (GNSS) - International Human Resources and Training Seminar - Cartagena de Indias Colombia – 2003
- Implementation of a Quality Management System (QMS) for the Management of an Operational Safety Oversight System - IX TRAINAIR Global Conference and Training Symposium - Marrakech Morocco – 2003
- Case Study: ATCO/Pilot English Training Program. An Implementation Experience in Latin America – First International Aviation Language Symposium – Montreal – Canada – 2004
- Design and Implementation of the Test of English for Aviation (TOEFA) – Lima – Peru - 2004
- Guide for the Implementation of ICAO Language Proficiency Requirements - III TRAINAIR Regional Coordination Conference - San Salvador - El Salvador - 2005
- Implementation Cases of ICAO Language Proficiency Requirements in Latin America - ICAO Regional Seminar & Workshop on English for Aviation - Buenos Aires - Argentina - 2005
- Guide for the Implementation of ICAO Language Proficiency Requirements - XVI IFATCA Regional Conference - Panama City - Panama – 2005
- Application of Quality Tools in Language Teaching Centers – PERU TESOL Magazine – March 2007
- Strategic Management of Training in a Global Scenario.  
Speech at Seminar-Meeting on Human Resources and Training Planning and Management at Airports and Air Navigation Services – Cartagena de Indias – Colombia - October 2009.
- Proposal of Implementation Plan for Training Harmonization of International Civil Aviation Personnel. Speech at XI Global TRAINAIR Conference and Training Symposium – Punta Cana – Dominican Republic – December 2009.
- Critical Success Factors for New Generation of Aviation Professionals (NGAP) Training.  
Speech at 4<sup>th</sup> ICAO NGAP TRAINAIR PLUS Regional Conference – Quito – Ecuador – November 2011.

### **COMPUTER SKILLS**

User level competence in MS Word, Excel, Power Point, Access, Outlook and Microsoft Project

### **PERSONAL REFERENCES**

They can be provided on request.