

Lic. WILLIAM ARANDA

AERONAUTICAL TRAINING CONSULTANT
ICAO TECHNICAL COOPERATION BUREAU CONSULTANT
ICAO TRAINAIR PROGRAM EXPERT
ICAO LANGUAGE PROFICIENCY EXPERT



Home phone: (511) 539 5672

Mobile: (511) 99707 4067

waranda59@yahoo.com

waranda59@hotmail.com

OBJECTIVE: A highly experienced Training Expert with strong organizational skills, excellent communication, interpersonal and analytical skills, in addition to strong commitment to excellence.

PROFILE:

- Extensive experience in course delivery, presentations and facilitation of international training events and management of training projects applying modern training techniques and working with junior or senior instructional teams.
- Experience in administration and follow up of task oriented management training with specific organizational goals and achievements.
- Experience in the management of all the training processes of a Training Center.
- Expert of the International Civil Aviation Organization (ICAO) TRAINAIR Program.
- Main Instructor of the TRAINAIR Instructor Development Program and Course Developers Workshop for international students.
- Fully qualified TRAINAIR Course Developer and Training Expert to perform on the job training to new Course Developers and diagnose, implement and evaluate standardized training packages (STP) at all organizational levels.
- Professional studies on Business Administration, Education, Training Management, Quality Systems and Leadership.
- ICAO Language Proficiency Expert, designer of the Test of English for Aviation (TOEFA) applied successfully to Pilots and ATCOs in Central and South America, Europe and Asia.
- ICAO Technical Cooperation Bureau (TCB) Consultant.
- Detail orientated and resourceful in the completion of projects with ability to multitask effectively.
- Highly regarded for a proactive attitude and ability to provide creative ideas and solutions.
- Responsible and organized individual with excellent follow through abilities.

ACHIEVEMENTS:

- Implementation of a standardized organizational Instructor Development Program to deliver technical courses on a task-oriented quality and cost effective approach.
- Implementation of a self-sufficient Course Development Unit to operate in the Training Center according with international standards and rules.
- Inclusion of the Course Development Unit as an Active Member of the ICAO TRAINAIR Program, in representation of the Peruvian State.
- Implementation of an English Language Proficiency Program for Air Traffic Controllers and Pilots in the Peruvian Air Navigation Services Provider (ANSP) and in major airlines.
- Design and Implementation of the Test of English for Aviation (TOEFA) in accordance with the International Civil Aviation Organization (ICAO) Language Proficiency Requirements and Rating Scale.
- Expert for the Implementation Project of ICAO Language Proficiency Requirements in the Peruvian Civil Aviation Authority (DGAC), including advice for changes in National Regulations as well as diagnostic examinations to Pilots and Air Traffic Controllers.
- Implementation of ICAO language proficiency diagnostic programs working for the Civil Aviation Authority of Panama and the Air Navigation Services Provider (ANSP) of Nicaragua, as well as Diagnostic Examinations for Pilots and Air Traffic Controllers in several Airlines and Air Navigation Services Providers in Latin America, Europe and Asia.

- Implementation of ICAO language proficiency requirements Action Plans with self-sufficient approaches in Bolivia and Venezuela, working as an ICAO Expert.
- Implementation of TOEFA examinations at Centro Boliviano Americano (CBA), which is an educational organization that provides testing services to *Dirección General de Aeronáutica Civil (DGAC)* of the Bolivian State.
- Implementation of ICAO Language Proficiency Requirements at FAS Pilots Rhodos Academy in Athens, Greece, as well as initial and recurrent training for Raters and Interlocutors.
- Leadership in international training initiatives and implementation of training events with international worldwide participation.
- Implementation of an Instructor Task Force for all the technical areas of the organization with the highest critical mass among the Latin-America Training Centers.

PROFESSIONAL EXPERIENCE:

| | |
|---|------|
| ECUADORIAN CIVIL AVIATION AUTHORITY (DGAC) | 2010 |
| DELTA – OPENING ENGLISH LANGUAGE INSTITUTE | |
| Quito – Ecuador | |
| • ICAO Language Proficiency Expert TOEFA Certification Consultant for ICAO Language Proficiency Requirements Implementation | |
| SYRIAN CIVIL AVIATION AUTHORITY (SCAA) | 2009 |
| Damascus – Syrian Arab Republic | |
| • Language Proficiency Expert Consultant for ICAO Language Proficiency Requirements Implementation | |
| F.A.S. RHODOS PILOTS ACADEMY | 2009 |
| Athens - Greece | |
| • Language Proficiency Expert Initial and Recurrent ICAO Language Proficiency Raters Course | |
| TOEFA – TEST OF ENGLISH FOR AVIATION | 2009 |
| Lima - Peru | |
| • Initial Language Proficiency Raters Courses English for Aviation Instructor Courses Participants from Ecuador, Bolivia and Venezuela | |
| Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR | 2008 |
| • Instructor – Aeronautical Supervision Course to Multidisciplinary Personnel from COCESNA (Central America Air Navigation Services Provider) | |
| F.A.S. RHODOS PILOTS ACADEMY | 2008 |
| Athens - Greece | |
| • Language Proficiency Expert Initial ICAO Language Proficiency Raters Course for the Implementation of TOEFA examinations in Greece | |
| ICAO Project VEN/04/805 – Instituto Nacional de Aeronáutica Civil (INAC)- Venezuela | 2008 |
| ICAO Technical Cooperation Bureau – Montreal - Canada | |
| • Language Proficiency Expert Action Plan for Implementation of ICAO Language Proficiency Requirements in Venezuela | |
| ICAO Project VEN/04/805 – Instituto Nacional de Aeronáutica Civil (INAC) | 2008 |
| ICAO Technical Cooperation Bureau – Montreal – Canada | |
| Centro de Instrucción de Aviación Civil (CIAC) – Maracay - Venezuela | |
| • Language Proficiency Expert Conference for English Language Teachers on the Methodology for Implementation of ICAO Language Proficiency Requirements in Venezuela | |
| ICAO TRAINAIR Central Unit (TCU) – Montreal – Canada | 2008 |
| Dirección General de Aeronáutica Civil (DINAC) – Paraguay | |
| Instituto Nacional de Aeronáutica Civil (INAC) - Paraguay | |
| • TRAINAIR Course Developers Workshop | |
| ICAO Project BOL/04/901 – Bolivian Civil Aviation Authority (DGAC) | 2008 |
| ICAO Technical Cooperation Bureau – Montreal - Canada | |
| • ATC Language Proficiency Expert ICAO Language Proficiency Raters Course | |

| | |
|---|-----------|
| International Civil Aviation Organization (ICAO) TRAINAIR Program | 2001-2008 |
| <ul style="list-style-type: none"> • TRAINAIR Course Developers Workshop Main Instructor 6 international deliveries • International TRAINAIR Instructor Development Program Main Instructor 11 international deliveries | |
| Peruvian Civil Aviation Authority (DGAC) | 1995-2008 |
| Ground Instructor - License 0013 Aeronautical Mobile Service Aeronautical English Phraseology | |
| ICAO Project BOL/04/901 – Bolivian Civil Aviation Authority (DGAC) | 2007 |
| ICAO Technical Cooperation Bureau – Montreal - Canada | |
| <ul style="list-style-type: none"> • ATC Language Proficiency Expert Diagnostic Examinations on ICAO Language Proficiency to Bolivian ATCOs Formulation of Training Plan | |
| ICAO Project BOL/04/901 – Bolivian Civil Aviation Authority (DGAC) | 2007 |
| ICAO Technical Cooperation Bureau – Montreal - Canada | |
| <ul style="list-style-type: none"> • ATC Language Proficiency Expert Work Plan for Diagnostic Examinations and Training Plan for Bolivian ATCOs on ICAO Language Proficiency Requirements | |
| DGAC PERU – CORPAC S.A. | 2006-2007 |
| <ul style="list-style-type: none"> • Air Navigation Plan Committee Member Delegate on Human Resources and Training issues | |
| International Civil Aviation English Association (ICAEA) | 2004-2007 |
| <ul style="list-style-type: none"> • English For Aviation Teachers Association Member | |
| Peruvian Civil Aviation Authority (DGAC) – ICAO Project PER/01/801 | 2006 |
| <ul style="list-style-type: none"> • Language Proficiency Expert Program for Diagnostic Examinations to Peruvian ATCOs and Pilots | |
| Peruvian Civil Aviation Authority (DGAC) – ICAO Project PER/01/801 | 2006 |
| Airline “Cielos del Peru” – Miami – United States of America (USA) | |
| <ul style="list-style-type: none"> • ICAO Language Proficiency examinations to Miami based crews | |
| Peruvian Civil Aviation Authority (DGAC) – ICAO Project PER/01/8011 | 2006 |
| <ul style="list-style-type: none"> • Language Proficiency Expert Instructor – Course “ICAO Language Proficiency” | |
| Pilots Training Center “Master of the Sky” | 2006 |
| <ul style="list-style-type: none"> • Instructor – Seminar on ICAO Language Proficiency Requirements | |
| International Civil Aviation Organization (ICAO) – Canada | 2006 |
| <ul style="list-style-type: none"> • Collaboration with elaboration of <i>ICAO Speech Samples CD ROM</i> (with TOEFA interviews rated according to ICAO Language Proficiency Rating Scale). | |
| Ordinate Harcourt Assessment – USA | 2006 |
| FAA Project for Versant Aviation English Test | |
| <ul style="list-style-type: none"> • Collaboration for international interviews to judge language proficiency of ATCOs and Pilots from the Latin America Region (by phone). | |
| Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR | 2006 |
| <ul style="list-style-type: none"> • Instructor – Aeronautical Supervision Course ATC, AIS and CAA personnel from COCESNA (Central America Air Navigation Services Provider) | |
| ICAO Project PER/01/801 – Peruvian Civil Aviation Authority (DGAC) | 2005-2006 |
| <ul style="list-style-type: none"> • ICAO Language Proficiency Expert | |
| TACA-PERU Aviation Company | 1999-2006 |
| <ul style="list-style-type: none"> • Aeronautical Instructor – Aviation English Evaluator | |
| LAN-PERU Aviation Company | 1999-2006 |
| <ul style="list-style-type: none"> • Aviation English Evaluator | |
| Empresa Administradora de Aeropuertos Internacionales (EAAI) – NICARAGUA | 2005 |
| <ul style="list-style-type: none"> • TOEFA examinations to Air Traffic Controllers – ICAO Language Prof. Requirements | |
| Empresa Administradora de Aeropuertos Internacionales (EAAI) – NICARAGUA | 2005 |
| <ul style="list-style-type: none"> • Paper on ICAO LPR to Pilots, ATCOs and CAA of Nicaragua | |

| | |
|---|-----------|
| Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR | 2005 |
| • Paper on ICAO LPR to Pilots, ATCOs and CAA of El Salvador | |
| Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR | 2005 |
| • Caribbean Region Air Navigation Experts Meeting | |
| • Paper on ICAO Language Proficiency Requirements (LPR) | |
| ICAO Project PAN/99/801 - Civil Aviation Authority (AAC) – Panama | 2005 |
| Instituto Superior de Ciencias y Tecnologías Aeronáuticas (ICTA) | |
| • TOEFA examinations to Air Traffic Controllers | |
| • ICAO Language Proficiency Requirements | |
| Civil Aviation Authority of Panama | 2005 |
| Instituto Superior de Ciencias y Tecnologías Aeronáuticas (ICTA) | |
| • Paper on ICAO LPR to Pilots, ATCOs and CAA of Panama | |
| Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR | 2005 |
| • Main Instructor – TRAINAIR Instructors Development Program | |
| Peruvian Civil Aviation Authority (DGAC) – ICAO Project PER/01/8011 | 2005 |
| • Program for Implementation of ICAO Language Proficiency Requirements | |
| • In the Peruvian Aeronautical Regulations | |
| PERU TESOL Association | 2002-2003 |
| • (Peru Teachers of English to Speakers of Other Languages) | |
| • President | |
| LACSA Aviation Company - COSTA RICA | 2000 |
| • Pilots Selection and Promotion Processes Assessment – Aviation English Evaluator | |
| Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) - EL SALVADOR | 2000 |
| • TRAINAIR Course Developers Workshop Main Instructor | |
| Escuela del Aeroclub de Collique | 1998-2000 |
| • Aeronautical English Instructor - Training Adviser | |
| FAUCETT Aviation Company | 1993-1998 |
| • Aeronautical English Instructor – Aviation English Evaluator | |
| Instituto Peruano de Administración de Empresas (IPAE) | 1995-1997 |
| • Chief, English Academic Area | |
| Centro de Formación en Turismo (CENFOTUR) | 1995-1997 |
| • Commercial Aviation Instructor | |
| AMERICANA Aviation Company | 1993-1997 |
| • Aeronautical English Instructor – Training Adviser – Aviation English Evaluator | |
| Corporación Peruana de Aeropuertos y Aviación Comercial (CORPAC S.A.) | |
| • Manager, Civil Aviation Training Center | 2009-2010 |
| • Human Resources Manager | 2009 |
| • Manager, Information Technologies | 2008 |
| • Elected as Workers Representative to the Occupational Safety and Health Committee | 2007-2008 |
| • ICAO TRAINAIR Program Expert | 2002-2010 |
| • Training Professional | 2007-2008 |
| • ATM (Air Traffic Management) Specialist | 2004-2005 |
| • Manager, Centro de Instrucción de Aviación Civil (CATC) | 2002-2004 |
| • Chief, Academic and TRAINAIR Area - TRAINAIR Expert | 2002 |
| • Chief, Academic and TRAINAIR Team - TRAINAIR Expert | 2000-2001 |
| • TRAINAIR Course Developer | 1997-1999 |
| • Senior Instructor | 1994-2010 |
| • Junior Instructor | 1986-1994 |
| • Aeronautical Station Operator | 1983-1994 |

EDUCATION:

| | |
|---|-----------|
| Universidad Nacional del Callao | 1976-1980 |
| Mechanical Electrical Engineering | |
| Instituto Cultural Peruano Norteamericano (ICPNA) | 1981-1983 |
| English Teacher - Scholarship for Outstanding Performance | |

| | |
|--|-----------|
| Michigan University – USA | 1984 |
| Certificate of Proficiency in English | |
| Instituto Peruano de Administración de Empresas – IPAE | 1988-1993 |
| Business Administration Professional - Mention in Marketing | |
| Graduated with Honors | |
| Universidad del Pacífico | 1999-2000 |
| Strategic Management of Training Diploma | |
| Graduated with Honors | |
| Instituto Peruano de Administración de Empresas - IPAE | 2000-2001 |
| Escuela de Directores y Gestión Educativa | |
| Educational Management and Leadership Specialist | |
| Graduated with Honors | |
| Universidad Peruana de Ciencias Aplicadas Post Graduated School | 2001-2002 |
| Leadership and Innovation Specialist | |
| Graduated with Honors | |
| Pontificia Universidad Católica del Perú (PUCP) | 2002-2003 |
| Quality Systems Management Specialist – ISO 9001:2000 | |
| Pontificia Universidad Católica del Perú (PUCP) | 2003 |
| Educational Management Specialist | |
| Universidad Peruana de Ciencias Aplicadas Post Graduated School | 2003 |
| Business Administration and Organization Specialist | |
| Universidad Nacional Federico Villarreal | 1999-2004 |
| Education Professional (Specialization in English Language Teaching) | |
| Universidad Nacional Federico Villarreal | 2006 |
| Special Course to obtain the Professional Degree in Education (TEFL) | |
| Piura University – Fundación Universitaria Iberoamericana (FUNIBER) | 2006-2008 |
| Master in Teaching English as a Foreign Language (TEFL) | |
| HARVARD UNIVERSITY – Cambridge – Massachusetts – USA | 2009 |
| Harvard Extension School Faculty | |
| Intensive Management Summer Seminar | |

SPECIALIZED TRAINING:

| | |
|---|------|
| International Civil Aviation Organization (ICAO) – CANADA | 2010 |
| Next Generation of Aviation Professionals Symposium | |
| Peruvian Representative | |
| International Civil Aviation Organization (ICAO) – DOMINICAN REPUBLIC | 2009 |
| XI Global TRAINAIR Conference and Training Symposium | |
| Speaker | |
| International Civil Aviation Organization (ICAO) – Lima – PERU | 2009 |
| IX Meeting-Seminar of Civil Aviation Training Centers Directors | |
| Delegate | |
| International Civil Aviation Organization (ICAO) – Cartagena - COLOMBIA | 2009 |
| Agencia Española de Cooperación Internacional para el Desarrollo (AECID) - AENA | |
| Seminar-Meeting on Human Resources and Training Planning and Management at Airports and Air Navigation Services | |
| Speaker | |
| Universidad Peruana de Ciencias Aplicadas (UPC) | 2009 |
| Post Graduated School | |
| Course: Management | |
| BUREAU VERITAS | 2009 |
| Training for Internal Auditors Tri-Standard: ISO 9001:2008 – ISO 14001:2004 | |
| OHSAS 18001:2007 | |
| Universidad Peruana de Ciencias Aplicadas (UPC) | 2009 |
| Post Graduated School | |
| Crisis Management Course | |
| PIRAMIDE Consulting | 2009 |
| Workshop: Development of High Performance Teams | |

| | |
|--|------|
| International Civil Aviation Organization (ICAO) Lima – PERU VIII Meeting-Seminar of Civil Aviation Training Centers Directors (CIAC 8) Delegate | 2008 |
| PIRAMIDE Consulting V Training Professionals Congress | 2008 |
| Universidad Peruana de Ciencias Aplicadas (UPC) Post Graduated School Business Consulting Course | 2008 |
| Universidad del Pacifico Post Graduated School – Prof. Folke Kafka International Seminar on Human Capital Administration | 2008 |
| International Civil Aviation Organization (ICAO) Lima – PERU ICAO Regional Workshop on the Development of Implementation Plans for Language Proficiency Requirements Delegate | 2007 |
| Instituto de Informática CIBERTEC Projects Management with Microsoft Project XP | 2007 |
| Universidad Peruana de Ciencias Aplicadas (UPC) Post Graduated School Management of the Human Factor by Competencies | 2007 |
| Pontificia Universidad Católica del Perú (PUCP) Engineering Faculty Occupational Safety and Health Course | 2007 |
| Panamanian Air Traffic Controllers Association – Panama City - PANAMA International Federation of ATC Associations (IFATCA) IFATCA Las Americas Conference Speaker - ICAO Language Proficiency Requirements | 2005 |
| International Civil Aviation Organization (ICAO) Montreal – CANADA Centro de Instrucción, Perfeccionam. y Experimentac. (CIPE) - ARGENTINA ICAO Regional Workshop & Seminar on ICAO Language Proficiency Requirements Speaker | 2005 |
| Civil Aviation Authority of Panama - Panama City - PANAMA Instituto Superior de Ciencias y Tecnologías Aeronáuticas (ICTA) Seminars about Implementation of ICAO Language Proficiency Requirements | 2005 |
| Pontificia Universidad Católica del Perú (PUCP) Institute for Quality Forum "Educational Quality Management Models: ISO 9001:2000 EFQM y Malcolm Baldrige" | 2005 |
| International Civil Aviation Organization (ICAO) – Lima - PERU X Workshop/ Meeting of ATM Authorities and Planners – CAR/SAM Region Delegate | 2005 |
| International Civil Aviation Organization (ICAO) – CANADA Instituto Centroamericano de Capacitación Aeronáutica (ICCAE) – EL SALVADOR III TRAINAIR Coordination Regional Conference Speaker – ICAO Language Proficiency Requirements Implementation Program | 2005 |
| International Civil Aviation Organization (ICAO) – Lima - PERU IX Workshop/ Meeting of ATM Authorities and Planners – CAR/SAM Region Delegate | 2004 |
| Pontificia Universidad Católica del Perú (PUCP) Institute for Quality Forum "Quality Management in Educational Institutions" | 2004 |
| International Civil Aviation Organization (ICAO) – Lima - PERU Air Traffic Management Automation Seminar - Delegate | 2004 |
| International Civil Aviation Organization (ICAO) – Montreal – CANADA ICAO International Aviation Language Symposium (IALS) Speaker | 2004 |
| International Civil Aviation Organization (ICAO) – Lima VIII Meeting/Workshop of Air Traffic Management Authorities and Planners Of the ICAO CAR/SAM Region for Implementation of RVSM, RNAV and RNP Delegate | 2004 |

| | |
|---|------|
| Instituto Cultural Peruano Norteamericano (ICPNA) Advanced Conversation Courses | 2004 |
| ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA Centro de Instrucción de Aviación Civil de CORPAC S.A. - PERU VII International Meeting/ Seminar of Civil Aviation Training Centers Directors President | 2003 |
| International Civil Aviation Organization (ICAO) - Marrakech, MOROCCO IX TRAINAIR Global Conference and Training Symposium Speaker | 2003 |
| International Civil Aviation Organization (ICAO) - Cartagena de Indias, COLOMBIA International Human Resources and Training Seminar Speaker | 2003 |
| ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA Centro de Instrucción de Aviación Civil de CORPAC S.A. - PERU TRAINAIR Course Developers International Seminar President | 2003 |
| Universidad Peruana de Ciencias Aplicadas Post Graduated School Organizational High Direction | 2003 |
| Universidad Peruana de Ciencias Aplicadas Post Graduated School Design and Management of the Intelligent Organization | 2003 |
| International Civil Aviation Organization (ICAO) - Montreal – CANADA TRAINAIR Training Managers Workshop | 2002 |
| ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA Centro de Instrucción Perfeccionamiento y Experimentación (CIPE) - ARGENTINA II TRAINAIR Regional Conference VII International Meeting/ Seminar of Civil Aviation Training Centers Directors Speaker | 2002 |
| Universidad Peruana de Ciencias Aplicadas Post Graduated School Emotional Intelligence Course | 2002 |
| Universidad Peruana de Ciencias Aplicadas Post Graduated School Coaching Course | 2002 |
| Universidad Peruana de Ciencias Aplicadas Post Graduated School Conflicts Management Course | 2001 |
| Universidad Peruana de Ciencias Aplicadas Post Graduated School Managerial Leadership Course | 2001 |
| TECSUP Institute Training Evaluation and Profitability | 2001 |
| International Civil Aviation Organization (ICAO) Aeropuertos Españoles y Navegación Aérea (AENA) - Madrid - ESPAÑA VIII TRAINAIR Global Conference and Training Symposium Speaker | 2000 |
| ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA Instituto de Protección al Vuelo (IPV) - Sao Paulo - BRASIL I TRAINAIR Regional Conference Delegate | 1999 |
| ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA Centro de Capacitación Aeronáutica - La Habana - CUBA International TRAINAIR Course Developers Seminar Delegate | 1999 |
| TESOL International - New York – USA English Teachers World Convention Peruvian Representative | 1999 |
| Centro de Capacitación Aeronáutica - La Habana – CUBA Coordination Meeting for the Development of an International Training Management Program | 1998 |
| ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA Centro de Instrucción de Aviación Civil (CIAC) de CORPAC S.A. - PERU International TRAINAIR Course Developers Seminar President | 1998 |

| | |
|---|-----------|
| Centro de Instrucción Perfeccionamiento y Experimentación (CIPE) – ARGENTINA | 1998 |
| TRAINAIR Instructor Development Program | |
| ICAO TRAINAIR Central Unit (TCU) – Montreal – CANADA | 1997 |
| Instituto de Protección al Vuelo (IPV) - Sao Paulo - BRASIL | |
| TRAINAIR Course Developer Workshop | |
| Instituto Peruano de Administración de Empresas (IPAE) | 1997 |
| INTERNET Teachers Training | |
| CIBERTEC Institute | 1997 |
| Graphics Design (Corel Draw, Microsoft Publisher) | |
| Instituto Peruano de Administración de Empresas - IPAE - (AMA-USA) | 1996 |
| Development of Leadership Capacity | |
| Pontificia Universidad Católica del Perú | 1995-1996 |
| Educational Technology | |
| Pontificia Universidad Católica del Perú | 1995 |
| Instructors Development | |
| Pontificia Universidad Católica del Perú | 1995 |
| Distance Education Systems | |
| Dirección General de Transporte Aéreo del Perú (DGTA) | 1995 |
| Human Factors | |
| Instituto Peruano de Administración de Empresas (IPAE) | 1993 |
| Applied Microcomputing Integral Program | |
| Centro de Instrucción de Aviación Civil (CIAC) – CORPAC S.A. | 1992-1993 |
| Air Traffic Control Program - ATCO License 385 | |
| Instituto Peruano de Administración de Empresas (IPAE) | 1991 |
| Modern Training Techniques | |
| Centro de Instrucción de Aviación Civil - CORPAC S.A. | 1988 |
| Instruction Techniques | |
| Instituto Peruano de Administración de Empresas (IPAE) | 1987 |
| Effective Supervision | |
| Alianza Francesa del Perú | 1984-1985 |
| Fundamental French Language Diploma | |
| Centro de Instrucción de Aviación Civil - CORPAC S.A. | 1982-1983 |
| Aeronautical Station Operator - ASO License 115 | |
| Various Institutions | 2007-2008 |
| Conferences and Seminars about Occupational Safety and Health | |
| Various Institutions | 1983-2008 |
| Conferences and Seminars about English Language Teaching | |

PUBLICATIONS

- Aeronautical Mobile Service Manual
- Aeronautical Flight Information Service Manual
- Aeronautical English Phraseology Manual
- Standardized Training Package of Airport Marketing
- TRAINAIR Course Developers Standardized Training Package - Translation to Spanish
- TRAINAIR Instructor Development Program Manual Adaptation
- Total Quality in English Language Teaching (PERU TESOL Newsletter *N° 19* - 1999)
- Quality Tools Application in Course Development Units
International Course Developers Seminar - Lima - Perú - 1998
- Strategic Management of Training
VIII Global TRAINAIR Conference and Training Symposium - Madrid - España – 2000
- Implementation of a Standardized Training Program about the Global Navigation Satellite System (GNSS) - International Human Resources and Training Seminar - Cartagena de Indias Colombia - 2003
- Implementation of a Quality Management System (QMS) for the Management of an Operational Safety Oversight System - IX TRAINAIR Global Conference and Training Symposium - Marrakech Morocco – 2003
- Case Study: ATCO/Pilot English Training Program. An Implementation Experience in Latin America – First International Aviation Language Symposium – Montreal – Canada – 2004

- Design and Implementation of the Test of English for Aviation (TOEFA) – Lima – Peru - 2004
- Guide for the Implementation of ICAO Language Proficiency Requirements - III TRAINAIR Regional Coordination Conference - San Salvador - El Salvador - 2005
- Implementation Cases of ICAO Language Proficiency Requirements in Latin America - ICAO Regional Seminar & Workshop on English for Aviation - Buenos Aires - Argentina - 2005
- Guide for the Implementation of ICAO Language Proficiency Requirements - XVI IFATCA Regional Conference - Panama City - Panama – 2005
- Application of Quality Tools in Language Teaching Centers – PERU TESOL Magazine – March 2007
- Strategic Management of Training in a Global Scenario.
Speech at Seminar-Meeting on Human Resources and Training Planning and Management at Airports and Air Navigation Services – Cartagena de Indias – Colombia - October 2009.
- Proposal of Implementation Plan for Training Harmonization of International Civil Aviation Personnel. Speech at XI Global TRAINAIR Conference and Training Symposium – Punta Cana – Dominican Republic – December 2009.

COMPUTER SKILLS

User level competence in MS Word, Excel, Power Point, Access, Outlook and Microsoft Project

PERSONAL REFERENCES

They can be provided on request.